Administration Details

Conference Fees

£175 + VAT (£205.62) (BIFM Members £120 + VAT (£141)). ROI delegates rates will be as per the above but payment can be received in Euros. Please send a cheque or official purchase order. If sending a cheque, this should be made payable to 'BIFM'. Confirmation of booking will be forwarded upon receipt of reservation slip and payment.

Reservations

Bookings can be made by sending this form to BIFM, 67 High Street, Saffron Walden, Essex CM10 1AA. Applications can also be faxed to 028 9073 6970.

Refreshments

Lunch and all conference material included in the price.

Venue

W5 is situated within The Odyssey, Queens Quay and car parking facilities adjoin the centre. Central Railway Station and Belfast City Airport are five minutes by taxi.

Enquiries & Membership Details

Can be made to Wilton Farrelly (028 9073 6950), Kerry Newman (028 9056 2677) or Sid Seymour (07989 948558 or sid.seymour@virgin.net),.

Cancellation

Fees (less an administration charge of £20.00 + VAT) are refunded only if notification is received 10 working days before the event. Replacement delegates are permitted.

Notes

- The organisers reserve the right to vary the speaker and content within the overall objectives of the programme.
- The organisers accept no responsibility for

Timetable

0900	Exhibition opening
	Registration and Coffee

000	Opening of Conference
	Chairperson
	lan Fielder

Managing an FM Estate by Extranet John Swift

1040 **Making Planned Maintenance Pay** Peter Chapman

1120 Coffee Break

1140 Understanding Whole Life Costs and Issues
Debbie Millican

1225 Setting Up and Running a Help Desk Nigel Carson

1310 Lunch

1400 Humanising Workplace Management Neil Usher

rich Osher

1445 Coffee Break

How Green is Your Facility?
George Dawson

1550 **Event Close**



Invitation

British Institute of Facilities Management



6th Ireland Region
Facilities Management
Conference and Exhibition



W5, The Odyssey Belfast

Friday 22nd March 2002



The event for all those with an interest in Facilities and Estate Management