

Introduction

The Facilities Management industry and profession is progressively influencing the running of private and public sector organisations both in the UK and worldwide.

Professionally it is a combination of leading management skills forming a single discipline that focuses on, amongst other functions, the organisation of business support services and supplies in order to improve cost effectiveness, productivity and the expenditure of management time. Typically, such services include Estate Management, Cleaning, Security, Catering, Maintenance, ICT and Energy Management.

The sixth conference of the BIFM Ireland Branch follows on from the previous highly successful conferences and examines many of the key management issues. Presentations will be illustrated by practical case studies, consider best practices and be thought provoking.

The event will be of interest to business professionals who have an involvement in facilities, property, estate management, the Private Finance Initiative, Public Private Partnerships and services procurement. This includes clients and service providers in both the public and private sectors.

The venue this year is W5 at The Odyssey, Belfast.

The opening address will be provided by the conference Chairperson, Ian R. Fielder



Speakers



MANAGING AN FM ESTATE BY EXTRANET

John Swift, Profectus

As web-based technologies begin to mature, there are significant implications for the management of a dispersed Facilities Estate. This presentation explores the possibilities of on-line control mechanisms and economies that are not available by more conventional techniques



MAKING PLANNED MAINTENANCE PAY

Peter Chapman

How do you justify investment in planned maintenance? What are the essential aspects of a Planned Maintenance regime that you need to have in place?



UNDERSTANDING WHOLE LIFE COSTS AND ISSUES

Debbie Millican, NetCost

Why Facilities Management is integral to whole life building costs – the drivers behind PFI costs and the smart way to budget and plan from new build through to planned preventative maintenance programmes through to ongoing operational facilities management.



SETTING UP AND RUNNING A HELP DESK

Nigel Carson, TRND

Advice on Help Desks and highlighting the concepts and pitfalls of a simple process made more complex by technology and contract procurement.



HUMANISING WORKPLACE MANAGEMENT

Neil Usher, Trammell Crow Savills

A critical analysis of the role that service management and delivery can take in mitigating the presence and effects of stress and insecurity in the workplace.



HOW GREEN IS YOUR FACILITY?

George Dawson, Business in the Community

What initiatives can you incorporate into the management of estate and support services. This presentation has some very practical ideas with a strong, local focus.

Invitation

Telephone	_____	Fax/Email	_____
_____	_____	Purchase Order No.	_____
_____	_____	Contact	_____
_____	_____	BIFM Member? Yes/No	_____
_____	_____	Total Fee (inc VAT) £	_____
_____	_____	Signature	_____
_____	_____	_____	Date _____
_____	_____	Vegetarian Meal Required? Yes/No	_____

Please photocopy this form if necessary and return with your remittance/purchase order details to:
BIFM, 67 High Street, Saffron Walden, Essex CM10 1AA